

Member and Visitor Online Booking and Payment Service with Automated Reception and Access Control



FONENTRY automated and access system for door access control with Android tablet-based kiosk, battery-powered and wireless connected door handle with integrated RFID reader

Where can **FONENTRY** be used?

Any business that provides a service or letting out space can benefit from using **FONENTRY**. These include Gyms and leisure centres, coworking spaces, hosted accommodation, social and sports clubs, events and festivals, visitor attractions, meetings and conferences, and many more.

What is **FONENTRY**?

FONENTRY is a member's access key connected to a booking and payment platform.

FONENTRY provides connections to web portals where businesses promote their venues, display their products and services, and take bookings. The **FONENTRY** web portal enables your customers, members, staff and visitors to self-enrol. They can also be enrolled using the **FONENTRY** management dashboard, where subscribers update their Web portals, add new products, register new members, and manage membership accounts.



How does FONENTRY work?

FONENTRY supports both self-service and staffed receptions. Paid-up members and pay-as-you-go customers gain rapid access to the venues, services, and facilities they booked. Lapsed members and people without tickets or reservations are refused admission.

Members and pay-as-you-go customers search out, enrol, book, pay for, and access the venues, services, and events published on your FONENTRY websites. They download the FONENTRY members App to their mobiles. When a person makes a booking, they receive a confirmation email, and their mobile's App receives an eTicket.

Members use their mobile's FONENTRY App, eTickets, booking references, membership cards, tag or biometric credentials to register their arrival and access booked venues.

How can I use FONENTRY to control access to my facilities?

You decide how you want your customers to identify themselves and access your facilities. Use QR codes for prepaid visits. Use fingerprint or face authentication and cards or fobs for membership access. Customers with the FONENTRY smartphone App on their mobiles identify themselves, register, and gain access by: -

- **scan the QR code displayed on the reception kiosk's screen** with their mobile's camera;
- **showing the QR code displayed on their mobile's FONENTRY App to the reception kiosk's camera.** Ideal for single event ticketing and pay-as-you-go visits;
- **via a wireless link between the Kiosk and the member's mobile.** Wireless provides hands-free entry for the disabled and parking and delivery applications.

Alternative ways for your customers and members can gain access include: -

- **membership contactless card or token** presented to the contactless card reader built-in to the doorknob or handle;
- **membership contactless card or tag** scanned by a reception Kiosk's contactless reader;
- **type in the booking or reservation code** on the Kiosk's keypad;
- **show the QR code printed on the eTicket** to the reception Kiosk's camera, just as you would use an airline boarding pass to go airside at the airport;
- **finger or thumb-print authentication** by touching the Kiosk's fingerprint scanner;
- **face authentication** by looking at the Kiosk's camera.

QR codes and reservation codes work well for pay-as-you-go applications where people book and pay in advance for a specific number of visits. Biometric and mobile work well for membership applications where people share their membership cards and tokens.

What equipment do I need to control access to my venue?

FONENTRY kiosks provide wireless connections to operate door locks, traffic barriers, gates, and turnstiles. With no cables to instal, this makes for speedier, easier, and neater installations and saves installation time and cost.

Below is an illustration of the equipment required to secure a single leaf door. The FONENTRY reception kiosk tablet is wall-mounted and housed in a secure enclosure, with a wireless connection to the Kiosk. The door handle is battery-powered with a built-in RF/ID card or fob reader.





FONENTRY DIY door access kit for an automated reception with access control
Mortice latch, battery-powered wireless RFID handle, Android tablet, and tablet fixtures and fittings.

What are the **FONENTRY** Apps?

FONENTRY Kiosk App for Subscribers including Businesses Owners and Event Organisers

The **FONENTRY** Kiosk Apps runs on Android tablets and mobiles. Kiosks are mounted at reception to check people in or at the entrance to access the venue. A Kiosk uses wireless to connect to and control the electric door release, booth, gate, or turnstile.

- Venue owners with pre-bookable events and classes use slot bookings. A visitor will book a slot and use their mobile Apps to access facilities and events managed by the **FONENTRY** Kiosk App mounted at the reception desk or the front door.
- Mount the **FONENTRY** kiosk App at the reception counter to log people in.
- Mount the **FONENTRY** kiosk App at the front door to give members access.
- Reception kiosks with mobile 4G have a help button to enable members to make voice calls to the vendor's help desk.

FONENTRY Mobile App for Customers and Members

The **FONENTRY** Mobile App, which runs on smartphones, identifies its owner and gives them access to the venue or event.

- The **FONENTRY** mobile app is available for download from the App Store or Google Play.
- People booking an event online receive an email confirmation, and their mobile phone gets a confirmation eTicket, which gives them access to the booked venue or event.
- People without mobiles gain access by showing their printed booking confirmation to the reception kiosk's camera or by keying their booking reference on the Kiosk's keypad.
- Members gain access to pre-booked facilities and services with contactless fobs or membership ID cards and fingerprints where Identity checking is required.



How do I manage the member's accounts and enrol new customers?

Customers use your **FONENTRY** web portal to self-enrol as members, make reservations, book classes and access venues.

The **FONENTRY** cloud holds customer details and information about your venue and products. The FONENTRY reception kiosk controls access at the entrance and registers customers at the reception desk.

FONENTRY gives you an administrator dashboard to list and promote your products and services and take reservations and payments from existing, new, and pay-as-you-go users. The dashboard is password controlled and accessed via a web browser.

Tell me more about **FONENTRY**

FONENTRY is an inexpensive and straightforward membership administration system. Start by using the online dashboard to maintain your membership database and promote your products, then grow your business by adding online booking for pay-as-you-go events such as classes, tutorials and seminars.

You already have a website. Then publish your FONENTRY online store's URL on your website and have FONENTRY manage payment collection, booking and member access control to your facilities without exposing your customers to your competitors.

- Promote your services and products on your FONENTRY Web Portal.
- Automate your reception desk with the addition of self-service reception kiosks.
- Give members self-service access with access-controlled doors, speed gates and turnstiles and reduce the need for a permanently staffed reception desk.
- Log members' visits to your events and venues and use this data to communicate with your members and promote your business.
- Develop a pay-as-you-go revenue stream with online purchasing.
- Introduce 24x7 operations with self-service out-of-hours access control.
- Use all your resources with lower price membership plans for off-peak time access.
- Add to your portfolio of products with pay-as-you-go membership, classes, tutorials, etc.

FONENTRY Kiosk Apps run on Android tablets and mobiles and use the tablets WIFI and mobile 4G. Wireless makes for portable, versatile, easily deployed and low-cost turn-key solutions.

FONENTRY manages all aspects of the visitors' journey from booking to giving access. Use FONENTRY as a membership and access system for permanent locations such as Leisure Centres and Coworking Spaces. Also, use FONENTRY as a pop-up visitor access management tool for ticketed outdoor events, including summer festivals, concerts, and sports meetings.

How do I install **FONENTRY**?

The reception kiosk supports a wireless connection to the battery-powered door handle, so installation is straightforward and can be DIY. A magnetic lock, electronic door lock or strike requires a mains power fused spur and usually needs to be fitted by a specialist.



FONENTRY RECEPTION KIOSK



FONENTRY List of Features and Subscription Levels

FONENTRY Subscription Levels and Features	Starter	Plus	Pro
Manage, Promote and Secure your Business			
Web Portal to promote your business, take bookings and give access.	✓	✓	✓
Products for every occasion			
Number of products supported on the web portal	2	< 10	10+
pay-as-you-go purchase for single or multiple events/visits		✓	✓
weekly membership, single or reoccurring payments	✓	✓	✓
monthly membership, single or reoccurring payment	✓	✓	✓
annual membership	✓	✓	✓
24 X 7-member general access		✓	✓
online reservations with appointment slot booking		✓	✓
Taking Payment			
Online booking, with Payment by Credit Card		✓	✓
Online membership signup, with reoccurring payments			
FONENTRY for small businesses and large enterprises			
Number of Members	< 100	< 500	500+
Online connections			
Number of Reception kiosks & Access Doors supported	1	< 4	4+
Mobile Apps for Android and Apple			
Member's Mobile Access App (iPhone and Android)	✓	✓	✓
Ways to register customers and enrol and members			
On-site enrolment of Members via Subscriber's Dashboard	✓	✓	✓
Member self-enrol at the website	-	✓	✓
Ways for members access to gain access to subscriber's venues			
Issue eTickets for events and Pay-as-you-go venues. The Kiosk's camera scans the QR code on the member's mobile or printed eTicket. Use QR codes for a set number of prepaid visits	✓	✓	✓
Membership applications, use the member's mobile as ID. The member's mobile reads the QR code on the Kiosk's display.	✓	✓	✓
Membership applications, use members' mobiles as ID. The Kiosk uses mobiles' and wireless to identify members as they approach the Kiosk.	✓	✓	✓
Pay-as-you-go single visits or multi-visit event ticketing. Type the customer's online booking reference in on the Kiosks keypad.	-	✓	✓
Membership Systems, use an RF/ID membership card or fob as ID. Present member's contactless card or tag to the door handle's built-in card reader or the Kiosk connected card reader.	✓	✓	✓
Positive Identification, use Fingerprint recognition. Touch a finger or thumb to the Kiosk's fingerprint scanner to gain access.	-	Available September	
Positive Identification, use Face recognition. Look at the Kiosk's camera to gain access.	-	Coming Soon	

- 🌀 FONENTRY
🌀 Members CRM
🌀 Automated Reception
🌀 Access Control
🌀 Booking Slot Scheduler
🌀 Online Payment
🌀 Mobile App
🌀 Website Promotion
🌀 Administrator Dashboard
🌀 Visit Report
🌀 Visitor Reminders
🌀 Booking Confirmation
🌀 Visitor Numbers Control
🌀 Access Control and Reception Kiosk Apps
🌀 Slot Bookings
🌀 Member and Visitor Identification and Access App for Android and Apple Smartphones

COVID-19. During COVID, **FONENTRY** will help venue owners comply with government guidelines by controlling the number of people who can book and access their facility or events at any one time. The FONENTRY Cloud Platform is provided **free of charge** to subscribers, such as museums or galleries, that need a web-based booking and reservation system and who give free admission to their venues,

FONENTRY by Borer. Borer, established in 1975, is a UK based global supplier of Integrated Security Access Control and Personnel Identification Solutions using cloud databases, biometric fingerprint and face recognition, contact and contactless smart cards, and Internet of Things (IoT) technologies.

