

**Service & Repairs
QMF 28
RMA Request Form**



- Please complete sections 1 – 4 of the form and fax back to Borer on 0118 977 3526
- One RMA Request Form per returns item
- We will issue a returns number and fax back a copy of the form
- Please enclose a copy of the form with the returns goods
- Failure to complete all sections will result in delay, and items will not be covered under warranty

1 (a) Your contact & address details

1 (b) Return shipping address if different from 1 (a)

Contact Name: Company Name: Address: Telephone: Fax:	Contact Name: _____ Company Name: _____ Address: _____ _____ _____ Telephone: _____
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2 Product details

Product #	Description	Serial #
	<u>Fault</u>	

3 Warranty status

Your PO #	Delivery Note #	Invoice #
Will the items be returned in it's original box with suitable insert packaging?		YES / NO
<i>NB: Your warranty may be invalidated if goods are transported in inadequate packaging.</i>		

4 Validation & agreement

I agree to Borer Data Systems Ltd's returns conditions for returns goods. Borer Data Systems Ltd cannot be held liable for any damage, incidental or otherwise caused in transit where incorrect or insufficient packaging may be used to transport the goods.
For warranty classification repair I understand that Borer Data Systems Ltd will inspect & repair the goods in accordance with our warranty terms and conditions, and any charges incurred where the warranty is void will be advised for my authorisation before any work is carried out.
For items tested and found with no faults, I understand that I will be charged an inspection fee of £60.00 (excluding VAT & return carriage) for the repair evaluation.

Signed: _____ Date: _____

Print Name: _____

Borer Use Only	
Returns Number	Signature & Date
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